

# Voice Password Reset for the Enterprise

## Save up to \$30 per employee password reset

Drive down IT helpdesk costs and reduce support calls by up to 35%

- Automate password resets with voice authentication to deflect trouble tickets
- Increase employee productivity with fast 24 / 7 resets from any device, anywhere



## The Benefits of Password Reset

### Enhance Security for your Users



Millions of personal identity records are compromised each year through data breaches that include email addresses, passwords, and PINs. Protect your customers and employees with a voice-based password reset for stronger security and authentication.

### Make Password Resets More Convenient



Empower your customers and employees to reset their passwords without the involvement of a help desk agent. Save them from having to remember security questions or PINs that are easily lost or shared. Reliably authenticate your users anywhere and anytime with a simple spoken passphrase.

### Generate an ROI Within One Year



About 30% of calls to the help desk involve routine password resets that are costly and time-consuming. Save up to \$30 per request by automating the process and authenticating your customers and employees faster. Significantly reduce inbound requests to your help desk and achieve an ROI typically within one year.

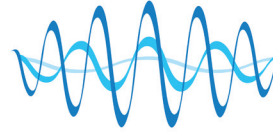
## How it Works



User calls or receives an automated call-back initiated from the web, or opens the mobile app



Repeats random set of words or a pass-phrase



Voice compared to enrolled voiceprint



Password resets upon successful verification

## Password Reset Features

- Voice-based caller verification
- 24 / 7 password resets from any phone
- Scales to hundreds of thousands of users
- Mobile, web, and telephone channels
- 40+ connectors for easy integration with your directory platforms and IVR systems
- On-premise or cloud deployment models
- Knowledge-based questionnaire

## About VoiceTrust

We provide voice biometrics solutions that make authentication more secure, convenient, and cost-effective than passwords, PINs, and security questions. Fortune Global 500 enterprises in financial services, IT helpdesks, and call centers verify the identity of millions of customers and employees across North America and Europe with our voice-based authentication products. Founded in 2000, VoiceTrust has established itself as a market leader with high-profile customers, the most accurate and flexible technology in the industry, and a reputation for the successful delivery of projects. Learn more by visiting [www.voicetrust.com](http://www.voicetrust.com).